

Throughout the COVID-19 pandemic, Sutter Health has used the full breadth of our integrated system to help meet the needs of clinicians, staff and patients across Northern California. From investing in testing solutions at COVID-19's onset, adapting swiftly to treat patients during the largest statewide surges and now, scaling to provide equitable access to vaccines—the resiliency of Sutter's network stood up to each distinct phase of the pandemic, helping to protect the communities we serve.

Scaled to Care for Patients Quickly



35 MILLION

Acquired more than 35 million pieces of critical PPE, including masks, isolation gowns and face shields for patients and providers across our network



200-300%

Increased systemwide critical care capacity by 200-300% to prepare for and care for patients during surges



DOUBLED

Doubled the capacity of our electronic ICU system—providing all patients access to an ICU team regardless of hospital location

Invested in Innovation — Drove Better Outcomes

ONE MILLION

 Rapidly expanded telehealth—conducting 1 million video visits in 2020

10+

Participated in more than 10 research projects in the past year—including clinical trials to study new treatments, tests and promising vaccines, as well as research to explore the pandemic's impact on health equity



12 DAYS

Reduced hospital length of stay for COVID-19 patients by 12 days—from 20 days at the start of the pandemic to 8 days by the end of 2020

700,000

Provided testing with the capacity to test thousands of patients per day during surges—ultimately performing a total of 700,000 tests in 2020

Prepared for Recovery



700,000+ SHOTS IN ARMS



Deployed a scalable vaccine infrastructure providing more than 700,000+ vaccinations to patients to date*